

Servicing on behalf of: Philip Morris USA U.S. Smokeless Tobacco Company John Middleton Nat Sherman Nu Mark

January 30, 2020

Subject	Altria is discontinuing all Sales & Marketing Services to JUUL Labs, Inc.
То	Retailers
From	Altria Group Distribution Company (AGDC)
Announcement	Effective March 31, 2020, Altria is discontinuing all sales & marketing services it was providing to JUUL Labs, Inc. Effective immediately, AGDC will no longer provide support for JUUL products in your retail store.
	Altria's Companies will continue providing regulatory affairs services to JUUL, which includes supporting preparation and submission of PMTAs.
JUUL Coupon Inserts in Packs of PM USA Product	We recognize additional packs of PM USA cigarettes, in distribution, may contain JUUL coupons. These coupons are valid unless the expiration date on the coupon has passed. Any questions pertaining to the redemption of these coupons should be directed to JUUL Labs, Inc.
	PM USA will not provide JUUL Labs, Inc. coupon inserts in any future PM USA cigarette packs.
Questions pertaining to JUUL	Any JUUL related questions should be directed to your JUUL representative or retailers@JUUL.com .
	Your AGDC Representative will not be able to assist you with any JUUL related questions, merchandising or other sales and marketing activities.
Additional Questions	If you have any questions, please contact your AGDC Representative.

Thank you for your continued support.